

#### 13<sup>th</sup> Annual Miami-Dade Healthcare Preparedness Symposium Post Hospital Transfers March 30, 2023

Kimberly Smoak
Deputy Secretary
Health Care Policy and Oversight
Agency for Health Care Administration

#### **Objectives**

- Updates on Agency's Electronic Reporting System
- Overview of federal requirements for emergency preparedness plans
- Discuss lessons learned hospital transfers
  - Pediatric
  - Baker Act
  - Behavioral Health



## **Electronic Reporting**

- Health Facility Reporting System (HFRS)
  - Reporting
  - Reminders
  - Outreach
- WebEOC
  - Communication between the Agency for Health Care Administration (Agency) and Department of Health (DOH)
  - Facility primary contact



## Federal Emergency Preparedness Requirements

- Hospitals
  - Develop and maintain a comprehensive emergency preparedness program that meets the requirements of this section, utilizing an all-hazards approach.
    - Emergency Plan
    - Policies and procedures
    - Communication plan
    - Training and testing
    - Emergency and standby power systems
    - Integrated healthcare systems



## **Emergency Plan**

- Sheltering in place
  - Facilities should consider the ability of the building to survive a disaster and what steps the facility would take prior to an emergency to facilitate sheltering in place or transferring of patients to alternate settings.



## **Surge Planning**

- Staffing strategies and surge planning surrounding are event-specific and focus on evacuations, transfers, and staffing assistance from areas which are not impacted by the emergency.
- Does the policy/procedures include surge?
- Was pre-planning and collaboration completed prior to emergency?



# **Training and Testing**

- Training must be provided and include:
  - Based on risk assessment and communication plan;
  - Individual-based response activities in event of natural disasters, such as what the process is for staff in the event of forecasted hurricane;
  - Shelter in place or evacuate; and
  - Should include how the facility manages the continuity of care to its patient population, such as triage processes and transfer/discharge during mass casualty or surge events.

#### **Hospital Transfers**

- Transfers
  - Patient/Resident Needs
  - Focus on Baker Act/Behavioral Needs
  - Transportation
  - Communication
- Surge
  - Staffing
  - Space



#### **Evacuation Data**

English Toma	Facility Tyma Datail	Facilities	Decidente Detiente
Facility Type	Facility Type Detail	<b>Facilities</b>	Residents Patients
ASSISTED			
LIVING	ASSISTED LIVING		
FACILITY	FACILITY	49	890
HOSPITAL &	HOSPITAL		
HOSPITAL-ED	HOSPITAL-ED	15	67
NURSING			
HOME	NURSING HOME	18	619
Other	CRISIS STABILIZATION AND		
	SHORT-TERM RTF	3	38
	HOSPICE - INPATIENT	6	20
	RESIDENTIAL		
	TREATMENT FACILITY	4	7
Grand Total		95	1,641



#### **Get Involved**

- Get involved with your Health Care Coalition
- Know your resources
- Know your County Emergency Manager
- Train staff and make sure they understand plan
- Conduct some sort of table exercise to reinforce knowledge
- Talk to staff not involved in developing plan to see what would help them perform their jobs





(850) 412-4516 or (850) 559-8273

Kimberly.Smoak@ahca.myflorida.com

